

FBMS Implementation Telecast Transcript

Final Thoughts & Program Closing

>> T. Garrett: All right.

Now as we near the end of our program, we want to take a few moments for final comments from those who have helped us in this discussion, and Julia, let's begin with you.

Any thoughts for our viewers.

>> J. Dougan: Well, Tony, as you can see, right now, we have a lot of change going on.

We have been ramping up communication for the last few months, and we think that the need for information is only going to continue to grow.

So, here's how the FBMS staff is communicating right now.

We hold weekly conference calls with your state FBMS leads, and that is really our main conduit of information.

So, if there's something you don't know, you don't understand, get in touch with that FBMS leads because they're a wealth of information.

We also have weekly conference calls with BLM's FBMS oversight committee.

We brief the ELT, the field committee and business management council each month so that's another

group that people can plug in with.

We distribute an excellent electronic FBMS newsletter that we also post on the website.

We develop and distribute talking points detailing implementation of policy decisions.

We are really trying to update the FBMS website frequently to make sure everyone has the most up-to-date information.

So, if you identify areas where we need to clarify strategy or policy like some of the questions we got today, feed those items to your FBMS lead, and we'll address them.

>> T. Garrett: Thank you, Julia and Jeanette standing by in Denver, any final thoughts from the national operations center?

>> J. Callahan: Well, one thing I'd like to say is that after we get through the transition, and all of the dust settles, I do think that people will like using FBMS. I'm already starting to see some evidence of that.

FBMS has the look and feel of commercial software that folks are more accustomed to.

As Mike mentioned, we have folks from the field here this week and next week doing user acceptance testing, and I'm getting some feedback from those folks that they like FBMS.

So, I think that that trend will continue, and we'll see more acceptance as folks are exposed to FBMS right now very few people really across BLM have had an opportunity to actually get their hands on it.

So, I think after folks get trained, and they get a little used to using the system, and more comfortable with it, I think that we're going to see that folks are going to enjoy FBMS.

They're going to prefer it over the old systems that we had.

I think that's -- you know, acceptance is half the battle.

So, I think that's a good sign.

>> T. Garrett: That's very encouraging.

Thank you very much, Jeanette.

And Mike, finally, to you.

Your last words at this stage for the viewers today?

>> M. Ferguson: Sure.

Well, first of all, I'd like to underscore what Julia said about the communication.

We're trying real hard to set up a network of communication mechanisms that will make sure that people have access to the real facts.

There's always rumors that get started and if people can avail a themselves of the information that's available and we'll do our best to make it available.

I think we can cut down on a lot of energy and a lot of consternation if people will just take a look at the real information.

So, we'll try real hard to get it to you and we'd appreciate people meeting us halfway and try to seek it out.

Especially if you hear things that don't make a lot of sense.

Get A HOLD of your FBMS lead or cruise through the website and try to find out what the real facts are.

Secondly, the next few months will be a very critical time, and has the potential to be a little bit of a rough road for us.

There are going to be a lot of significant changes to some of the things that we do.

Every BLM employee will be affected in one way or another.

Not everything that we do will work the same as the way we're used to doing it.

We'll have a fair amount of learning to do.

But I'm confident that if we all do our part, we can get through it.

We'll eventually get comfortable with the new system, and like Jeanette said, hopefully even like it.

So, hang on to your hats.

Only 67 days to go live.

>> T. Garrett: All right.

Thank you, Mike, and Julia and Jeanette in Denver.

And so, that concludes our discussion on the upcoming implement of the FBMS system in BLM.

For more information, remember to visit the FBMS website with your find a broad range of information on the new system, the project timeline, demonstrations, frequently asked questions, and where periodic newsletters are posted for everyone.

We hope that this look at FBMS has been a value to you and that we have answered some of the questions that you have at this time.

Until the next time, again, thanks for watching and so long from Phoenix.

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>> This broadcast has been a production of the BLM national training center.