

MIKE FERGUSON: Welcome to the celebration. Today marks the long-awaited Bureau-wide deployment of the Financial and Business Management System, or FBMS. With FBMS, BLM enters a new era in financial, property, fleet and acquisition management. We now have one integrated system for our business transactions. With this deployment, we join the growing group of DOI bureaus using FBMS, developing and managing FBMS has been a collaborative effort for the DOI family. Celebrating deployment with us today are three individuals who have led this effort from the Department level. Let's hear from them now.

PAM HAZE: Hello. I'm Pam Haze. I recently assumed the role of Deputy Assistant Secretary for Budget and Business Management. I am honored to be the new Financial and Business Management System program sponsor.

Today we acknowledge the deployment of the system to the Bureau of Land Management. With this deployment, we've paved the way for future deployments to the U.S. Geological Survey and the other Interior bureaus and offices.

The Office of Surface Mining and the Minerals Management Service have been the willing first agencies to demonstrate the utility and functionality of the system. I understand the hard work and dedication that this deployment has entailed. I want to thank the team, David Sheer in the Program Management Office, the Office of Surface Mining, the Minerals Management Service, the Bureau of Land Management, and the National Business Center.

Of course, none of this would have been possible without the leadership of the Debra Sonderman, and I want to thank Dan Fletcher, the other system owner. Congratulations to all of you. I and the other 70,000 interior employees thank you and look forward to the future of this system. Thanks again.

DEBRA SONDERMAN: Hello. I'm Debra Sonderman, Director of the Office of Acquisition and Property Management and the FBMS co-system owner. This is a great day for the FBMS program. I'm excited and happy that BLM, one of the Department's large bureaus, will be using FBMS to manage its diverse business processes. Your use of the system's capabilities will not only enhance your ability to support BLM's public land management and conservation operations; it will demonstrate on a large scale the effectiveness, cost savings and robustness of a single integrated business management system.

To date, 28 of the Department's 162 legacy business systems and subsystems have been decommissioned as a result of FBMS implementations. Our goal is to make the Department a world-class organization acknowledged for management excellence and effective mission delivery. Today we're another step closer to reaching that goal.

Congratulations on your achievement and thanks for all the hard work it took to make this achievement possible.

DANIEL FLETCHER: Hello. I'm Daniel Fletcher, Director of the Office of Financial Management and the co-FBMS system owner, Core Finance. I want to join Pam and Debra in congratulating you on deploying FBMS to BLM.

Now that you're using FBMS, you're going to be able to take advantage of the best financial and business management practices used by industry, the integration of your core management processes and the best internal practices from across the Department's bureaus.

You will have integrated financial assistance processes, better functionality for meeting both financial management requirements of the federal government and the Department, end-to-end travel functionality, improved transactional processing in a secured environment, less manual interaction, better internal and management controls, the enhancement of a number of other management and decision-making processes, and improved analytical and data analysis ability. I think you're going to find FBMS will positively change your business management and operational effectiveness.

Congratulations again, and thanks for all the hard work that made this deployment a success.

MIKE FERGUSON: I am extremely proud of the way we conducted our FBMS deployment activities. The level of effort put forward by BLMers to make this deployment a success reflects on our strong culture of getting the job done. There are too many people who made a contribution to our success to thank individually, but I would like to acknowledge some groups of BLMers who went way above and beyond...

The staff of the National Operations Center for their project leadership; subject matter experts for their invaluable input into system development, testing and training; State, Center and Washington Office leads who coordinated development and deployment across the Bureau; our National Training Center for their significant training effort they launched; pilot trainers who assisted in leading classroom training; the thousands of end users who took computer and classroom training to gain new skills; and those that stepped in and assisted the NOC during the catch-up period. And thanks to all of you for being patient in spite of the inconvenience during the extended blackout.

We're now in a period where we will all be learning new skills and adapting to new processes. There will be some bumps in the road that will cause a lot of frustration. Remember, we did all of this to be more efficient so that we can direct as much money as possible towards our on-the-ground programs.

With system deployment, FBMS moves from a development project to a program, and with that, executive leadership for FBMS will move from the Washington Office to the National Operations Center. I am delighted to be passing the FBMS baton to Lynda Stelzer. Lynda, what's in the future for FBMS?

LYNDA STELZER: Thank you, Mike.

Today is a landmark day for the BLM's business and finance sector. The NOC staff and contractors have led the way during the long journey to deploy the FBMS system. I want to thank them for their dedication and perseverance.

We know that putting this new tool to use will raise a lot of questions. The NOC is prepared to answer all of your questions as well as those from our partners, vendors and customers.

We climbed a steep hill and there's more to come, but the hills won't be quite as steep. Now that we have the FBMS system, we can begin to explore its full functionality and how we will integrate FBMS into the way that we conduct our business.

FBMS will dictate the retooling of our business policies, processes and procedures. We've already begun to identify the active disconnects between the system and our procedures. In collaboration with the Washington Office, the states, the FBMS project team, the NOC will lead the change management process. I look forward to making the FBMS a tool that works for you and for the delivery of our mission.

During the next four to five, years the Department will continue to develop new functionality for FBMS and additional bureaus will begin to utilize the system. The NOC will manage FBMS through this process and continue to represent BLM's interests and needs with the project team.

We are currently planning for the next rounds of FBMS enhancements, which will be deployed in 2010. I'm sure you want to get down to the nuts and bolts of what you need to know, and for that I turn to Jeannette Davis-Callahan, BLM's Project Manager for FBMS.

JEANNETTE DAVIS-CALLAHAN: Hello. My name is Jeannette Davis-Callahan, and my job here today is to give you all the nuts and bolts that you need in order to get on FBMS and start using the new system.

The first thing you'll need to have to get on FBMS is access to the system, and your access to the system is granted when you've completed all of the training that you've been assigned. If you're not sure that you've completed your training, you can go to DOI Learn, and that website is <https://doilearn.doi.gov>. You can go there and look under "My Courses" and you'll be able to see a list and it will show you whether or not you've completed all your courses. If you haven't, just go ahead and finish them. And if you have, your access should be automatically granted. It is automatically granted after you've completed all your training. Now, if you complete all your training on Tuesday, you may not have access until Thursday because it takes a couple of days for that process to complete, but it is an automatic process.

Now, the kinds of transactions that you'll be able to enter in FBMS were determined this last summer when your supervisors did the role mapping, and that role mapping is what determined exactly what transactions you would be able to enter into the system.

Now, we didn't expect that role mapping process to be absolutely perfect because back this summer we didn't always have all the information that we needed, and your supervisors sure didn't, so there may need to be some adjustments, and as you get on the system, if you find that you don't have access to the transactions that you need, we can adjust that. We can fix it. If you need to add a role, you would go to the FBMS portal, you would fill out a UAMP form, you and your supervisor. You would fill it out, you would sign it, and you would fax or e-mail a scanned copy of the document to the DOI FBMS Help Desk. Now, that fax number for them is 303-969-7084, and the e-mail is fbms_helpdesk@nbc.gov.

Now, if you've added a role, that may mean that you need to have some training. So, if you do need training, the NTC will be notified, they will set up your courses in DOI Learn, and you will need to go back in there, finish those courses, and then your access would be automatically augmented.

If you're deleting a role, it's the same process that you used to add a role, i.e., going into the FBMS portal, getting the UAMP form, you and your supervisor filling it out, signing it, and e-mailing a scanned document or faxing it to the DOI FBMS Help Desk.

Now, after you've got your access issues all straightened out, you can go into the FBMS portal and you can start entering transactions. Now, you can access the portal at <https://www.fbms.doi.net>. You will need to enter a username and a password in the portal. Your username will be the same username you have today in Lotus Notes, with the addition of @blm.gov at the end. And the reason for that is because -- well, currently we have three bureaus on FBMS... OSM, MMS and BLM, and in

the future all the DOI bureaus will be on FBMS. So the system needs to know what Bureau you belong to in order to get you in the right queue. So just remember your normal username with the addition of @blm.gov. Your password will be the same password that you're using today in Lotus Notes.

FBMS is connected to active directories. So as you change your password in Lotus Notes, that will automatically synchronize in FBMS and you won't have to go in and do a separate password change.

Okay. Now, after you have access and you're entering transactions, you might come up with some questions or some issues, and we have a Help Desk ready to help you. That is the DOI FBMS Help Desk. You can access the DOI FBMS Help Desk either through the FBMS portal, which would definitely be the preferred method because there is a link there that will take you directly to a help desk ticket, or you can get to them via e-mail, which would be fbms_helpdesk@blm.gov.

Now, you want to use that DOI FBMS Help Desk for all of your questions or issues with one exception, and that would be if you have a situation where you're sure that your issue is related to passwords, either needing to be reset or something with the password, computer hardware or software, or connectivity issues, in those situations you could contact the BLM I.T. help desk directly, and you can contact them via the website, <http://1800blmhelp>, would you the really preferred method would be to use your Lotus Notes Help Desk button. It will take you directly there.

So now that you've got your access and your roles straightened out and you're in FBMS and you're entering transactions and you've had your questions and issues answered, one thing I want to make you mindful of, and that is when you come up and you're using the system, for the most part we will have caught all the information in FBMS up to the current date, with one exception, and that would be CBS. CBS is on an independent catch-up schedule and we're not expecting that CBS will be completely caught up until probably near the end of February. So just be mindful when you're going into FBMS and you're pulling reports that all of that CBS data may not be there. When we have completed that catch-up, we will send out an e-mail and let everyone know that that's been completely caught up.

So, I think I've covered all the nuts and bolts of what you need to get into and use the system and get your questions answered, and with that I'll turn it over to Mike.

MIKE FERGUSON: Remember, we're moving to a new system and a new way of doing business. Like any time we change to something new, there will be glitches. Keep in mind we did this because our old systems were outdated and no longer supported technically. We also had systems with duplicate information and systems that could not communicate with each other. We recently went through an extended black-out period where it was difficult and slow to get people paid. All of that is behind us now. I want to thank everybody for being patient, understanding and working so hard to get us to this point. I am sure the day will come when we all realize the benefits of the efforts we put in over the past couple of years. Thanks again.